July 8, 2025

Northgate Ovens, Inc.
Attn: Paul Osterman, Sales Director

Re: Return of Model DX-40 oven and refund under Section 5

Your technicians have now tried to repair the oven twice (June 12 and July 2, 2025). It still fails the temperature warranty in Section 3 of our January 15, 2025 agreement.

Under Section 5 we are returning the oven. Please collect it within ten days and refund the $48,600.00 we paid, less any reasonable use you can show.

Sincerely,

Dana Whitfield, Owner, Riverside Bakery LLC