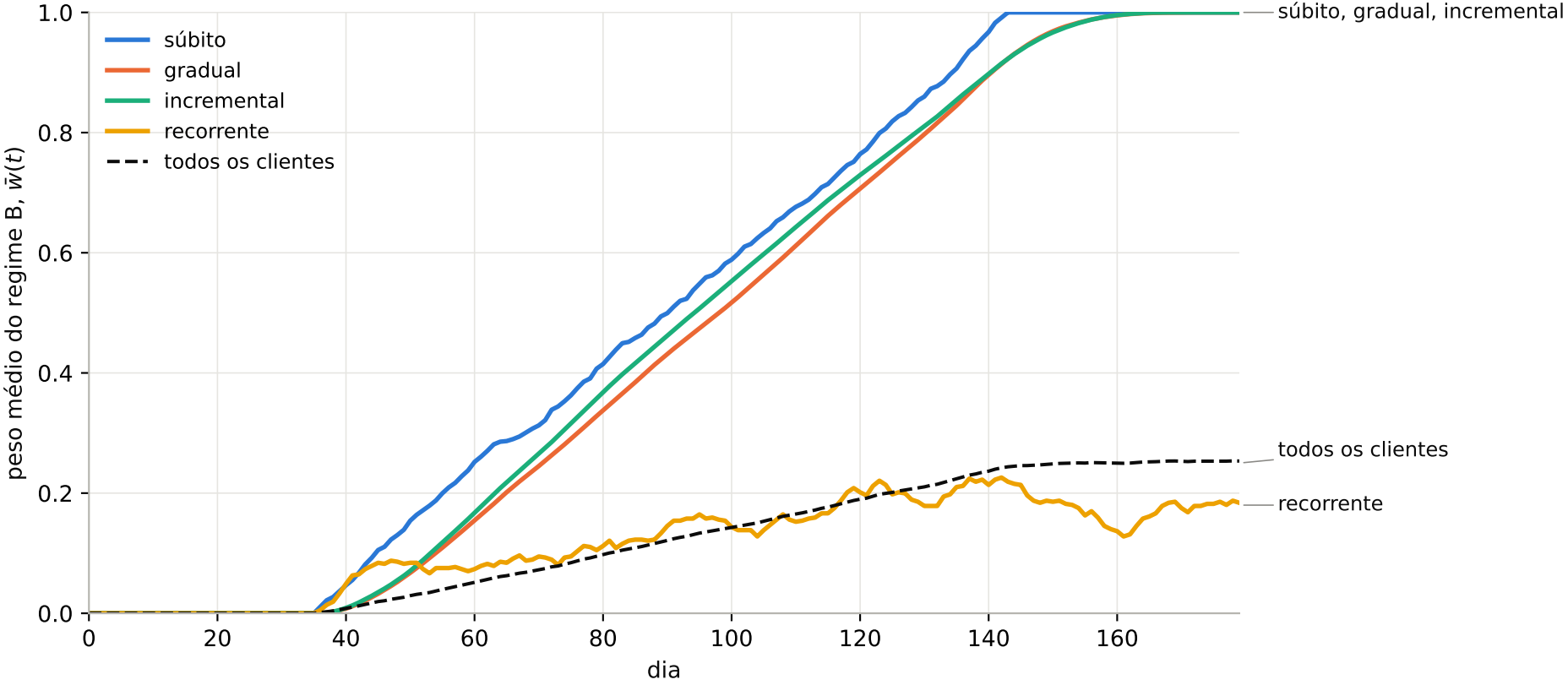

súbito
gradual
incremental
recorrente
todos os clientes
peso médio do regime B, $\bar{w}(t)$
dia
0.0
0.2
0.4
0.6
0.8
1.0
0
20
40
60
80
100
120
140
160
súbito, gradual, incremental
todos os clientes
recorrente