

Warranty Terms and Conditions

Coverage

All R-series models carry a two-year limited warranty covering manufacturing defects.

The warranty period begins on the date of delivery shown on the invoice.

Consumable parts such as filters and batteries are covered for ninety days.

Exclusions

Damage from liquid ingress, power surges above 250 V, or unauthorised repair is not covered.

Error code WR-2201 on the diagnostic panel indicates a surge event and voids the claim.

Cosmetic wear does not qualify as a defect.

Claims Procedure

Open a claim at support.example.com/warranty with the serial number and invoice. Claims are acknowledged within two business days and resolved within fifteen. Set the REPLACEMENT_SHIPPING preference to express for next-day dispatch.

Regional Differences

In the EU the statutory two-year guarantee applies in addition to this warranty.
In Australia consumer guarantees under the ACL cannot be excluded.