




Triagent

AI Assistant for Every Persona in Your Team


 Powered by **Claude** Anthropic




Developers




Support




Product Owners



Architects



FinOps



Delivery Leads

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The Challenge

Repetitive Work Drains Every Role

Developers

2-3 hrs

Per PR review + build investigation

Support

Hours

Digging through telemetry per incident

Product Owners

Half-day

Writing detailed PBI specs

FinOps

Weekly

Manual cost report generation

What if AI could do this work **for** them?

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What is Triagent?

AI That Understands Your Team

One AI assistant that knows **YOUR** team's context, with **tailored skills** for every persona, that **acts on your behalf** — *not just chat*

Team Context Aware

Understands your team's processes, ADO structure, coding standards, and workflows

Tool Integration

Connects with ADO, Azure, Databricks, Kusto, Git — read AND write

Autonomous Actions

Creates PRs, updates work items, generates reports — with your permission

Knowledge Search

Find experts, search wikis & ADO, understand team structure, contributions — guide to the right person

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Why Claude?

What Sets Triagent Apart

Capability	Internal AI Tools (PAL, Sidekick, GPT-4o)	Triagent (Claude)
Can Execute Actions	✗ Chat only — provides suggestions but user must copy/paste and run manually	✓ Full autonomy — creates PRs, updates ADO, runs CLI commands with permission controls
Knows Your Team	✗ Generic — no team-specific knowledge of your ADO, standards, or workflows	✓ Deep integration — loads team-specific skills and context, understands repos, wiki, and processes
Has Compute Sandbox	✗ No sandbox — cannot run code, execute scripts, or access file systems	✓ Azure Container Apps — isolated container with Git, Azure CLI, Python, .NET
Multi-Agent Skills	✗ Single model — one conversation, cannot delegate or coordinate subtasks	✓ Specialized subagents — PR-reviewer, telemetry-investigator work in parallel
Deep Research	✗ Limited context — cannot explore codebases, read documentation, or synthesize findings	✓ Extended thinking — multi-step research across repos, wikis, and web with comprehensive analysis

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Live Demo

See Triagent in action

Presenter: Switch to Triagent Web UI

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Our Products

Triagent CLI

Command-line interface for **technical users comfortable with terminal** - runs locally with full file system access, Git integration, and direct tool execution to interact with local system files

- Local Execution
- Full Access
- Developer-First

Triagent Web

Browser-based interface for **all personas** - secure sandboxed execution, team authentication, no local setup required

- Cloud Sandbox
- Zero Setup
- Enterprise Ready

Web Platform Advantages

Sub-Second Sandbox

Azure Container Apps with instant availability

Enterprise Scale

1000s of concurrent users, global deployment

Centralized Costs

Single AI Foundry API, per-team billing options

Skills Marketplace

Share skills across teams and organizations

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Value: Developers



Automated PR Reviews

- Review against team guidelines
- Check design compliance
- Validate acceptance criteria
- Generate comprehensive reports



Build Failure Investigation

- Analyze pipeline failures
- Identify root causes
- Suggest fixes
- Create PRs with solutions



Telemetry Analysis

- Investigate errors in logs
- Query Application Insights
- Trace exceptions
- Automate fix creation

All acting on-behalf-of the user - review, investigate, fix, and create PRs autonomously

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Value: Support Teams

Workflow Understanding

Understands the support process set by each team and follows established procedures

LSI Ticket Creation

Automatically creates LSI tickets with proper categorization and details

Backlog Recommendations

Suggests fixes and creates backlog items for the development team

End-to-End Triage

Complete investigation with detailed analysis

Hours → Minutes

Time saved per investigation

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Value: Every Persona Covered

One platform, tailored for each role

Product Owner

Backlog items with full test specs, unit tests, and acceptance criteria ready for execution

Business Analyst

Feature epics auto-generated with stakeholder requirements and priority management

Architect

PR validation against design specs, comprehensive reports, and deep research

Delivery Lead

Team structure visibility, risk tracking, backlog coordination across teams

FinOps

Azure cost reports on demand — daily, weekly, monthly summaries by region

QA

Test case generation, edge case coverage, and integration test specifications

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Vision: Deloitte AI Agent Marketplace

From Single Team Tool to Enterprise Platform

Today: v1.0

Triagent for Omnia Data Team

- Developer PR Reviews
- Support Telemetry Investigation
- Product Owner Work Items
- FinOps Cost Analysis



Tomorrow: Marketplace

Deloitte-wide Skills & Agents

ServiceNow Agent

Time Management

KX Articles

SAP Integration

Salesforce Agent

HR Self-Service

Any team can publish skills → Any team can consume

Built on Claude Agent SDK — Same foundation as Anthropic's official agent marketplace

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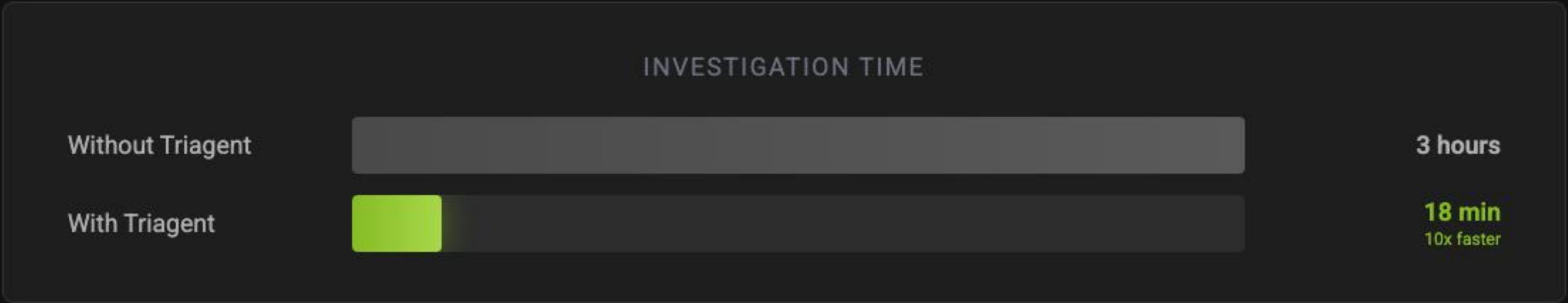
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The Triagent Effect

Transforming how teams work





10x
Faster


30%
Productivity Gains


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Personas Supported

One Platform. Every Persona. Infinite Possibilities.

 Powered by **Claude**

Questions?
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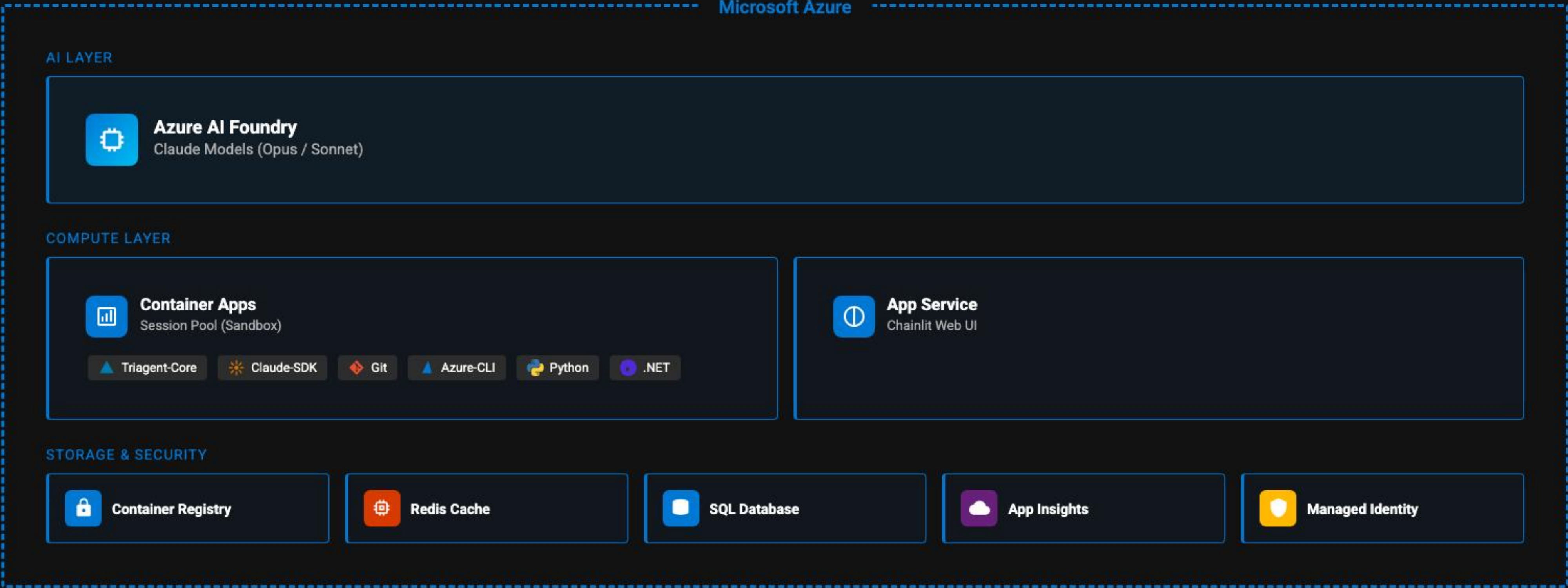
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Technology Stack

100% Powered by Microsoft Azure



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