

Getting help

ar011 · 7 July 2026

Stuck, or found a bug? Try self-service first: the runbooks under `demolab-engine/runbooks/` and the other guides cover most operating questions. When you still need a human, here's where to go.

Where to ask

- **GitHub issues:** `github.com/eoinmurray/demolab/issues`. Use these for bugs, feature requests, and questions about the framework. Prefer this: issues are searchable, so your question helps the next person and the fix lands in the open.
- **Email:** `em586@cam.ac.uk`. Use this for private matters, or if you can't or don't want to post publicly.

Writing a report that gets answered

Before opening an issue, run the doctor (say “*doctor the repo*”), check the guides and runbooks, and search existing issues. Then include, in order:

- **What you ran and what happened:** the exact command and the *full* error output, not a paraphrase.
- **Toolchain versions:** `uv --version`, `typst --version`, `task --version`.
- **The commit:** demolab stamps the git SHA into the page/PDF footer, so paste that line or run `git rev-parse --short HEAD`.
- **Framework or content?:** state whether it's the engine (a demolab bug) or your own tool/experiment/writing. Ask if you're unsure.
- **A minimal repro** if you can: the smallest writing or tool that triggers it.

You can also just type **SUPPORT** in capitals and the coding agent will walk you through all of this interactively.

The full reference lives in `SUPPORT.md`.