Brightwater Appliance Co. - Annual Performance Review 2024
Employee: Odalys Brannigan-Voss Title: Operations Coordinator
Reviewer: Priya Halvorsen, Distribution Manager Period: Jan-Dec 2024
Overall rating: Exceeds expectations
Odalys rebuilt the daily dispatch board; order-to-ship time fell from 5.2 to 3.4 days.
She trained nine new warehouse hires on the receiving checklist.
Their 30-day error rate was 40 percent below the previous cohort.
Goal for 2025: own the carrier rate review and the parts-shortage playbook.